

**KAHANA FALLS  
INTERVAL OWNERS ASSOCIATION  
AND  
ASSOCIATION OF APARTMENT OWNERS  
MANAGEMENT COMMITTEE MEETING**

**March 25, 2015 - 10:00 A.M. (HST)  
Kahana Falls Resort**

**MINUTES**

**I. CALL TO ORDER**

Chairperson Karen Cornwell called the meeting to order at 10:33 a.m. (HST) and welcomed everyone to the meeting. The following persons were in attendance:

**Committee Members Present**

Karen Cornwell	Chairperson
Katherine Ivey	Member

**Committee Members Absent**

Richard Roll	Member
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**Guests Present**

Milton Jantzen  
Jesse Arman  
Kevin Ramage  
Martin Hewitt

**Management Present**

Loren Gallagher	President and CEO
Gail Turner	Sr. Vice President of HOA Accounting
Tom O'Brien	Sr. Vice President of Resorts
Joanne Hallert	Director of Resort Operations
Suzie Moore	Resort General Manager
Amy Strange	Administrative Assistant

**II. APPROVAL OF AGENDA**

With no objections, the agenda was unanimously approved as presented.

**III. APPROVAL OF MINUTES**

A motion to approve the minutes of the September 18, 2014 management committee meeting was made by Katherine Ivey, duly seconded by Karen Cornwell and unanimously approved.

**IV. NEW BUSINESS**

**Customer Service – TPI**

Joanne Hallert discussed management’s commitment to continued customer service and distributed a report to the board detailing the staff from TPI and what each department contributes to the association.

**V. CONTINUING BUSINESS**

**Great Destinations Update**

The committee reviewed and discussed the Great Destinations sales update.

**VI. EXECUTIVE SESSION**

With no objections, the committee, with all board members present went into executive session at 10:35 a.m. (HST) to discuss the TPI evaluation and the biannual contract review.

With no objections, the committee exited executive session at 1:22 p.m. (HST).

**VII. ADJOURNMENT**

With no further business, the meeting was adjourned at 1:30 p.m. (HST).

Submitted by:  
Trading Places International  
Its: Managing Agent

Approved by:  
Kahana Falls Management Committee

By: \_\_\_\_\_  
Joanne Hallert  
Director of Resort Operations

By: \_\_\_\_\_  
Karen Cornwell  
Chairperson